

NOW HIRING FIELD EMPLOYEE:

A field employee is responsible for the installation, maintenance, repair, and monitoring of water and wastewater distribution systems. Ensuring safe and reliable water and sewer service while adhering to safety and regulatory standards.

Key Responsibilities:

Water System Operations: Operate, maintain, and repair water and sewer mains, valves, hydrants, meters, and related infrastructure; assist with well operations and water testing.

Customer Service: Respond to customer inquiries, address leaks, meter readings, and service issues, often requiring calm and professional communication with the public.

Field Work: Perform manual labor including lifting up to 100 lbs, digging, and operating hand tools, small machinery, and heavy equipment; work outdoors in various weather conditions.

Safety and Compliance: Follow OSHA and local safety regulations, use personal protective equipment, and maintain a safe work environment; handle potential hazards such as sharp objects, animals, and extreme temperatures.

Record Keeping: Maintain accurate records of work performed, water readings, and maintenance activities using hand-held devices or computer systems.

Emergency Response: Be available for on-call or emergency situations, including water main breaks, leaks, or other urgent repairs. Will also include on-call duties, occasional night and weekend work.

Required Skills and Qualifications:

Technical Knowledge: Understanding of water distribution systems, valves, meters, hydrants, and water quality testing procedures.

Physical Ability: Ability to perform physically demanding tasks, including lifting heavy objects, standing for long periods, and working in confined spaces.

Problem-Solving: Ability to troubleshoot system issues, make decisions in the field, and prioritize tasks effectively.

Communication: Strong interpersonal skills to interact with customers, coworkers, and supervisors professionally.

Certifications: Must have valid Arkansas driver's license and high school diploma or equivalent. Depending on the position, certifications such as Grade III Water Distribution Operator or Water Treatment Plant Operator may be required.